



QUALITY MANAGEMENT POLICY

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Quality Management System



Quality Policy

The Birtley Group operate, maintain, and continuously develop a quality management system that meets the requirements of ISO 9001:2015 and EN1090:2018, and other applicable statutory and regulatory requirements.

Policy

Birtley Group will implement the following to achieve our quality objectives: -

- Develop and implement a Quality Management System (QMS) that is compliant with ISO 9001, and which is appropriate to its own operation and take account of the internal and external client services it provides.
- Identify and provide relevant training at all levels within the business.
- Give staff the opportunity to contribute to the improvement of the QMS.
- Require all staff to perform their duties in compliance with regulatory requirements, QMS, company policy and contractual requirements of their employment.
- Give the appropriate staff the responsibility and authority for ensuring that the policy is understood, implemented, and maintained at all levels.
- Work with the QMS to deliver our products on-time, within budget and to specification.
- Regularly monitor and review the effectiveness of the system and identify further system improvements.
- Proactively manage changes that take place within the business to ensure that the integrity of the QMS is maintained.
- Ensure that customer requirements are central to decision making and planning.

	Patrick Cowan Operations Director March 2024	Simon Hogg QHSE Manager March 2024	
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